



**DISTRIBUTORS**

# TECHNICAL SUPPORT SHEET

**MANUFACTURERS MAY DENY THE CLAIM PRESENTED DUE TO INSUFFICIENT COVER ANY PARTS OR LABOR UNDER WARRANTY.**

## **TECHNICAL SUPPORT:**

For any product technical support and customer warranty claims, please contact the manufacturers below for assistance:

### **DIMPLEX**

1367 Industrial Road - Cambridge, ON N3H 4W3 Canada 1-888-346-7539

[https://www.dimplex.com/en/customer\\_support](https://www.dimplex.com/en/customer_support)

### **RH PETERSON**

14724 E Proctor Ave - City of Industry Ca 91746 (800)-332-3973 or (626)-369-5085

<http://www.rhpeterson.com/contact-rhp/> - technical support

<http://www.rhpeterson.com/log-in/rhp-forms/> - warranty forms

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### **IHP: Superior, Astria, Comfort Flame, Iron Strike, Lenox, Marco**

1769 Lawrence St. East - Russellville, AL 35654

<http://ihp.us.com/>

### **TRAVIS INDUSTRIES: DaVinci, Fireplace Xtordinair**

12521 Harbour Reach Dr SW - Mukilteo, WA 98275 (425)609-2500

<http://www.travisindustries.com>

### **NAPOLEON**

Wolf Steel Canada - 9 & 24 Napoleon Road - Barrie, Ontario Canada, L4M 0G8 (866)-820-8686

<https://napoleonfireplaces.com/contact/>

### **HHT**

7571 215<sup>th</sup> St - West Lakeville, Mn 55044 (952)-985-6000

<https://www.hearthnhome.com/company>

### **EMPIRE COMFORT SYSTEMS**

1401 W E St - Belleville, IL 62220 (618)355-0310

<http://www.empirecomfort.com/support-center/>

623-243-6245



customerservice  
@afdistributors.com



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**REGENCY**

PO Box 2189 PMB 125 Blaine, WA 98231 (604)-946-5155

<https://www.regency-fire.com/en/Customer-Care/Warranty-Registration>

**MODERN FLAMES**

3515 E Atlanta Ave - Phoenix AZ 85040 (833)-598-7479 local: (602)-243-6523

<https://www.modernflames.com/contact>

**GRAND CANYON LOGS**

3435 E Atlanta Ave - Phoenix AZ 85040 (602)-344-4217

<https://grandcanyongaslogs.com/contact/>

**GOLDEN BLOUNT**

4301 Westgrove Dr. - Addison, Texas 75001 (800)-833-1139

<http://goldenblountinc.com/>

**BROMIC**

18 Technology Drive STE. 121 - Irvine, CA 92618 (800)-301-1293

<https://www.bromic.com/heating/support>